

## TO OUR VALUED CLIENTS

AS A PROFESSIONAL COURTESY, TNVD IS HAPPY TO PROVIDE A 25% DISCOUNT FOR CLINIC STAFF MEMBERS HOWEVER CERTAIN CRITERIA DOES APPLY. DISCOUNT PRICING IS AVAILABLE FOR ALL IN HOUSE TESTING WITH THE EXCEPTION OF ANY AND ALL REPEAT TESTING. SEND OUT TESTS DO NOT QUALIFY FOR STAFF MEMBER DISCOUNTS. IF YOU ARE UNSURE OF WHAT TESTING QUALIFIES PLEASE DO NOT HESITATE TO CONTACT THE LAB FOR ASSISTANCE. IN ORDER TO RECEIVE A STAFF DISCOUNT THE CLINIC MUST BE A REGULAR TRUE NORTH VETERINARY DIAGNOSTICS CLIENT SUBMITTING AT LEAST 20 SUBMISSIONS PER MONTH, NOT INCLUDING STAFF MEMBER DISCOUNTS. WHEN SUBMITTING A SAMPLE, STAFF DISCOUNT MUST BE CLEARLY INDICATED ON THE REQUISITION FORM IN ORDER TO RECEIVE THE DISCOUNTED PRICE. CREDITS WILL NOT BE APPLIED ONCE THE MONTH HAS CLOSED IF STAFF DISCOUNT WAS NOT ORIGINALLY INDICATED ON THE INITIAL REQUISITION FORM. THIS PROFESSIONAL DISCOUNT APPLIES TO PRESENT CLINIC STAFF ONLY NOT FAMILY MEMBERS OR CLIENTS OF THE CLINIC. IF WE RECOGNIZE ABUSE OF THIS PRIVILEGE WE WILL CONSIDER DISCONTINUING IT FOR THE CLINIC INVOLVED.